

Tuesday, October 3, 2017 3:00 - 5:00 p.m.

World Trade Center, Oregon Room, Building 2, 26 SW Salmon, Portland

Registration forms with payment must be received by the MBA office by October 2.

The MBA will apply for two hours of OSB MCLE credit. Washington MCLE credit may be obtained individually. Registrants who miss the seminar may request the handout materials. Sorry, no refunds. Substitutions are welcome; non-members may be subject to an additional fee. Accommodations available for persons with disabilities; please call in advance for arrangements.

## Legal Services as Products: How to Use Product-Development Tools to Design and Sell Legal Work

In this session you will learn how modern law firms are borrowing from product development and design thinking to create packaged legal services that drive client value and increase firm profit. As part of this hands-on workshop, you'll receive a copy of the Practice Model Canvas and use it to prototype your own productized legal service. The presenters are attorneys **Alix Devendra** and **John Grant**, both of Start Here HQ and **Kimberly Pray**, Catalyst Law LLC. Previously, Alix practiced labor and employment law in San Francisco. John previously had a three-person boutique IP firm that was paperless, cloud-based, and used alternative fee arrangements. Kimberly will speak about how she has incorporated product development tools into her legal practice, which includes taxation, estate planning, and trust and estate administration.

**For more information:** Call Kristen Hilton, Sussman Shank at 503.243.1654. For registration questions, contact the MBA at 503.222.3275.

Name		Register me for the seminar as indicated:		\$60.00 \$95.00 \$60.00 \$95.00	
Firm					
Billing Address		I will not be attending but would like to order:  □ CD ROM / & Handouts (Member) □ CD ROM / & Handouts (Non-Member)			
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<b>Multnomah Bar Association</b> 620 SW 5 <sup>th</sup> Ave Ste 1220 Portland OR 97204		Acct #			
Fax 503.243.1881 (for credit cards only)	Ph 503.222.3275	Exp. Date	Se	ecurity Code	
		Signature _			